

# Outcome of Quality Improvement Notes

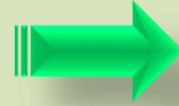
Jul 2020 – Sep 2020

## Notes

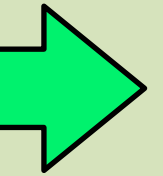
## Actions

Cellular Pathology

From Staff: have a labelled diagram of the bowel on the smalls cut up bench so that the BMSs can refer to this when handling GI biopsies.



Bench note created showing the regions of the bowel and made available to staff on Q-Pulse.

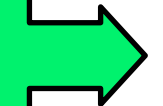


Cellular Pathology

From Staff: Implement block marker for Intermediates so won't have to shuffle all previous blocks from one lane to the other in the block drawers.



Block marker now implemented for Intermediates and is a success.

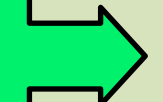


Mortuary

From Staff: hold monthly virtual meetings instead of physical ones which are being missed and have become an issue due to the Mortuary team only having 4 members and long term sickness, so difficult to maintain compliance.



Monthly virtual meetings now set up and working well.

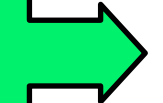


Quality Management

From Audit: Update the investigation stage of the non-conformance template with points to consider to prompt more detail and information from the raiser of the non-conformance.



New questions and points of consideration included in the non-conformance template and now in use.



Plan  
Improve  
Evaluate  
Implement