

# Pathology User Experience Compliments – Apr20 to Jun20



POCT: The Medical Education Manager wanted to say a 'thank you' to the PoC Team for their help with the FiY1 stations; she said that it was much appreciated by herself and very well received by the FiY1 doctors.



Cellular Pathology: Placement student Jasmine said thank you for everything and that she has enjoyed her time on her placement. Jasmine added that she would recommend DDH hospital for future students.



Mortuary: The Projects & Volunteering Coordinator @ West Yorkshire Fire & Rescue Service emailed to say a 'massive thanks' to Mortuary team for facilitating sessions on behalf of the FRS. He went on to say that their staff have passed on lots of positive feedback on how the training was delivered and the skills they have picked up, and that they feel more prepared if the skills are needed in the future.



ACC: Warfarin patient thanked DS & her team for arranging alternative testing at home due to him being on the 'At Risk' list; it removed much anxiety from his and his wife's life & added that he was extremely grateful.

ACC: Warfarin patient spoke to "a very nice young lady" on the phone who arranged a home visit quickly and wanted to say many thanks to all ACC.

